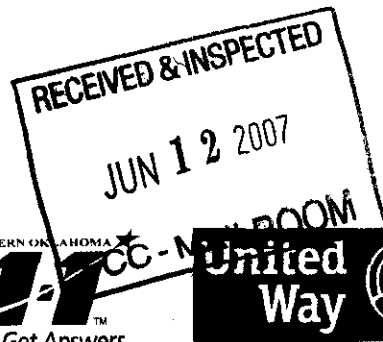


2-1-1 of Southeastern Oklahoma

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SOUTHEASTERN OKLAHOMA
2-1-1
Get Connected. Get Answers.



Commission's Secretary
Office of the Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

May 31, 2007

Subject: Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes
CC Docket NO. 92- 105

2-1-1 of Southeastern Oklahoma hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. 2-1-1 of Southeastern Oklahoma is limiting its comments to the status of 2-1-1 service in Oklahoma.

2-1-1 of Southeastern Oklahoma employs seven people, and since February 1, 2006 has provided 2-1-1 service to twenty-one counties reaching a population of almost half a million people. The database of service providers used for making referrals has listings for over one thousand agencies and over four thousand programs. Since launching 2-1-1 service a little over a year ago we have received over 7300 calls.

The most common reasons clients called the local 2-1-1 number were for financial assistance, the phone number for a specific agency, emergencies, food, housing and transportation. We average about 500 calls per month but during the January 2007 ice storm which hit eastern Oklahoma, we took over 1000 calls from people seeking bottled water, locations of emergency shelter, how to contact FEMA and other agencies. We also took calls for and coordinated with the Baptist and Methodist volunteers who were in the area to remove downed tree limbs from houses and property.

2-1-1 of Southeastern Oklahoma has worked closely with community partners, including local United Ways, Indian Nations, faith based and non-profit entities, and federal, state and local governments. We have devoted significant time and resources implementing and operating 2-1-1, connecting people in need with information about health and human services. We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its authority to facilitate more widespread use of the service.

Sincerely,

Latricia Bryant
Executive Director
Ada Regional United Way

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